



**Fiscal Year End:
October 1, 2013 – September 30, 2014**

Public Access and Training Program – Year-To-Date

- Community computer lab locations: 35 labs compared to 27 last year
- Computers available in all locations: 189 compared to 198 last year
- Total logins for all locations: 178,369 compared to 175,939 last year
- Classes or beginners clinics: 1,580 compared to 1,790 last year
- Training participants: 6,315 compared to 8,120 last year
- Volunteers: 455 compared to 406 last year
- Volunteer hours served: 8862 compared to 8174.25 last year
- Volunteer time value: \$ 207,674 compared \$194,044.96 last year
- 9 FTE's compared to 20 FTE's last year

Fix-Net Program & Technical Support

- 6 local nonprofits received technical support, installed a server; program has been suspended due to cost

Portable Lab: checked out 18 times during the year

Disaster Response: None

Grants Received Update

- Shields Ayres
- Dougherty
- Hamill
- IBM
- Google
- Refresh Austin
- Amplify Austin

Communications

AFN had a strong social media presence this year, with the help of a strong communications specialist. AFN was featured by more than 10 media outlets (TV, radio, newsprint, etc.). AFN participated in more than 300 community-based events (fairs, clinics, public events).

TOTAL LOGINS PER SITE FISCAL YEAR 13-14:

ARCH (Austin Resource Center for the Homeless)

AFN provided 14,440 logins this year compared to 13,320 last year

ARCH GTOP served 318 unduplicated students in 39,000 training hours = 122 hours per client or approximately each client spending 2.36 hours per week in the lab.

Blackland Neighborhood Center.

AFN provided 868 logins this year compared to 1,587 last year.

Casa Marianella

AFN provided 15,262 logins this year compared to 14,482 last year

Cedar Creek

AFN provided 948 logins this year compared to 795 last year

Communities For Recovery

AFN provided 3,637 logins this year compared to 1,890 last year

Conley-Guerrero Senior Activity Center

AFN provided 4,419 logins this year compared to 3,262 last year

Child Inc.

AFN provided 1,677 logins this year compared to 383 last year

DeWitty Center – Total 30,869 compared to last year 41,975 (we did not have a fulltime trainer)

Public Access Lab – AFN provided 15,143 logins this year compared to 19,581 last year.

COA- AFN provided 4,431 logins this year compared to 4,502 last year.

DeWitty Classroom 212 AFN provided 3,875 logins this year compared to 9,262 last year.

DeWitty Classroom 213 AFN provided 7,420 logins this year compared to 8,630 last year.

Goodwill Center – Total 13,979 compared to last year 17,704**Goodwill- Rosewood**

AFN provided 6,242 logins this year compared to 6,854 last year

Goodwill- NW

AFN provided 5,230 logins this year compared to 7,028 last year

Goodwill- S. Lamar

AFN provided 804 logins this year compared to 1,640 last year (Lab closed)

Goodwill- Georgetown

AFN provided 148 logins this year compared to 108 last year

Goodwill- RR

AFN provided 1555 logins this year compared to 2,074 last year

Foundation Communities- Total 32,849 compared to last year 22,412**Foundation Communities -M Station**

AFN provided 4,710 logins this year compared to 2,200 last year

Foundation Communities - Spring Terrace

AFN provided 28,139 logins this year compared to 20,212 last year

Lyons Gardens Senior Housing Center

AFN provided 6,099 logins this year compared to 7,385 last year

Oaks Springs Villa Senior Housing

AFN provided 2,465 logins this year compared to 2,013 last year

Project Recovery

AFN provided 7,842 logins this year compared to 13,117 last year program suspended for 3 months change in personnel).

Rosewood Zaragoza Neighborhood Center

AFN provided 3,448 logins this year compared to 4,384 last year (*RZ Internet was down for 3 months; not AFN-related).

St. John's Neighborhood Center

AFN provided 454 logins this year compared to 2,060 last year. (No AFN trainer or volunteer).

South Austin Neighborhood Center

AFN provided 4,769 logins this year compared to 4,892 last year.

Trinity Center

AFN provided 7,881 logins this year compared to 9,369 last year.

HIGHLIGHTS YEAR-TO-DATE:

October 2013

AFN in partnership with Channel Austin created its first PSA on Austin Free-Net's YouTube channel.

<https://www.youtube.com/channel/UCN5bldUitJbTueOo90cRcnw>

November 2013

AFN was awarded grant from Google for Google Fiber.

December 2013

Local Business owner successfully completed a class at AFN to help him with his computer skills to serve his customers better.

January 2014

AFN is pursuing becoming a Pearson VUE Testing Center to provide computer testing to residents on the east side of town, and close to downtown. AFN gives tribute to our **volunteers for 8,862 hours of service** to the organization. ED spoke at the Brookings Institute in Washington DC regarding unlicensed spectrum and the benefits and challenges.

February 2014

DARS awarded AFN's Volunteer Manager. Austin Free-Net was recently honored by the Texas Department of Assistive and Rehabilitative Services' Division for Blind Services (DARS). We received a certificate on February 4 for providing work experience to blind students who participate in the DARS Work Internship and Networking Program (WIN).

March 2014

Thanks to everyone who made Amplify Austin a huge success for Austin Free-Net. With your help, we raised \$5,400 in 24 hours! We surpassed our \$4,000 fundraising goal from the first Amplify Austin 2013.

April 2014



Valerie Villarreal recently visited our computer lab at the Austin Resource Center for the Homeless (ARCH) to share her great news—employment success! She is now working steadily as a home health aide in the Austin area. Unemployed and homeless a year ago, Valerie decided to change her life by attending our basic computer classes at Trinity Center and the ARCH, local homeless shelters. Our

trainer worked closely with Valerie to identify her marketable skills, create a professional resume and develop a strategic job search plan. Valerie's dedication and persistence finally paid off.

FLASH-DRIVE-A-THON - AFN secured 100 flash drives for clients. A big thank you to:

- Lemuel Williams, Gemalto
- Dr. Eric Budd, Huston Tillotson University

May 2014

Never To Old To Learn



When Troy, an 89-year-old Veteran, came to Austin Free-Net's Public Computer Lab at the St. John's Neighborhood location, he needed help with his computer skills. He had a new laptop and was highly motivated to learn how to use it. Shackles said that after he lost his wife a few years ago, he made a promise that he would "never stop going to church and school."

Troy was an eager student. He wanted to learn how to use his laptop computer and how to correspond with others on the Internet. While taking several classes with other senior citizens, he learned the basics of computer literacy and worked his way up to sending e-mails. Troy had such a great experience with the volunteers and staff in the senior program that he kept his promise to continue his education when the program ended.

June 2014

Through a partnership with the Boys & Girls Club of Austin, AFN helped parents become Tech savvy. 65 parents participated in a special six-week digital literacy program.



July & August 2014

AFN's "Getting It Done Program" with the Austin Resource Center for the Homeless helped 318 clients to create resumes, email accounts, and get hired!

Employment:

Homeless students in our FAST Jobs program made great strides in securing employment.

79% of FAST Jobs Students Created Resumes

26% of FAST Jobs Students Created Email Accounts

59% of FAST Jobs Students Gained Employment

**Konnichiwa (Hello) AFN!**

Throughout June, AFN hosted ten college student volunteers from Asia Pacific University in Japan. The students participated in a Global Communications summer program at St. Edward's University. At AFN, the students assisted clients in two of our computer labs and helped locate digital images for our IBM Reading Companion program.

September 2014

During October 22 – October 29, 2014, the Housing Authority of the City of Austin opened the waiting list for the Housing Choice Voucher program (Section 8) for future residents. During this 8-day time frame, Austin Free-Net partnered with HACA to provide Internet access and assistance with the online application process at seven Public Computer Center sites. AFN staff and volunteers assisted more than 100 people at the sites.

**AFN Helps Veterans**

Meet Lisa, she is a Retired Army Veteran who attends Austin Free-Net's basic computer classes at Trinity Center Austin, a resource center for people experiencing poverty and homelessness. With aspirations of making a documentary about Post Traumatic Stress Disorder (PTSD), she uses our computers and training to help promote the project.

OTHER ACTIVITIES**Memberships and Affiliations / new Collaborations**

AFN staff attended more than 300 community fairs & events.

Advance Micro Devices
 Alicia Sanchez -Barbara Jordan Elementary
 Any Baby Can
 APU Orientation
 St. Edwards University
 Austin Resource Center for the Homeless, weekly meetings
 ASPIRE Family Literacy Communities in Schools
 Austin CommUNITY Fair
 Austin Independent School District
 Austin Voices (AVEY) and Dobie Middle School FRC
 Boys & Girls Club of America
 C.O.A. Career Fair: Delco Center, Rosewood Zaragosa
 C.O.A. Job Fair Palmer Event Center
 Career & Resource Fair C.O.A. at the Turner Robert Rec. Ctr.
 City of Austin Community Technology Initiative
 Communities for Recovery Friendraiser
 Community and School Alliance MeetingAustin Voices (AVEY) and Burnet Middle School FRC
 Community and School Alliance MeetingAustin Voices (AVEY) and Eastside Memorial High School FRC
 Community and School Alliance MeetingAustin Voices (AVEY) and Webb Middle School FRC
 Parks and Rec. Dept. (C.O.A.)
 Dress For Success Open House
 Foundation Communities Events
 Fresh Foods Distribution: Rosewood Zaragosa, S.A.N.C., St.John's N.C.
 Goodwill Central Texas Fair
 Greenlights
 HACA Scholarship Presentation Booker T. Washington Terrace
 Health Care Fair, St. Johns Neighborhood Center
 Health Literacy Forward Literacy Coalition
 Houghton Mifflin Court Care fair
 Juneteenth Parade float with AFN signage
 Keiling Middle School
 Learning Lab @ Coming of Age
 Literacy Coalition of Central Texas
 M.R.C. Meeting N/A
 Mock Job Fair, Bastrop Federal Prison
 North Austin Community/School Alliance Meeting
 One Star Foundation
 One Voice Central Texas
 Project Recovery
 Resource Fair Travis County
 Resource Fair Travis State Jail / Travis County
 S.A.N.C. Meeting
 Samsung
 Silicon Labs
 SONY Online Entertainment
 Southwest Key Health Fair
 St. Edwards University
 Texas Connect Coalition
 Texas Health & Human Services Commission
 Texas State Wide Task Force
 Texas Workforce Solutions
 The Pruitts, University of TX
 University of Texas
 Veterans Job Fair, Omni Southpark
 Volunteer Management Conference, Dovia
 Volunteer Management Training, Literacy Coalition